

Start of a multi-lingual Info-Service

27.03.2020



During the Corona-Crisis the Municipal Department „Integration and Diversity“ is offering a multi-lingual Info-Service, starting on **Monday, March 30th, 2020**.

Please address your questions about Corona in your „first language“ to us. We will do research in reliable sources and supply you with information in your preferred language.

How to address your questions / Contact options

- E-Mail: post@ma17.wien.gv.at
- Facebook: [startwien.at](https://www.facebook.com/startwien.at)
- Phone: 014000 81540

Please call and inform us which language you prefer to ask your question. One of our co-workers will call you back as soon as possible.

Opening and availability hours

Mondays to Fridays from 09:00 a.m. - 04:00 p.m.

Whenever possible, we will respond to you within 24 hours.

If no answer to your question is possible

The co-workers of the department „Integration and Diversity“ should not be seen as „Corona-experts“. We endeavor to research and collect information about the Corona Virus from reliable sources in your first language. In case no reliable sources concerning your question are available, we appreciate your understanding, that we might not be able to give you a response.